

Dear Parents, we would be very grateful if you could complete the following questions to help us elevate our service and work towards developing the nursery. The results will be fed into our action plans and on display. Thank you very much for your time.

1.. What were your main reasons for choosing NRN? (Please tick appropriate box(s))

Location	
Atmosphere	
Ofsted report	
Price	
Meals	
Other (please specify)	

2. As a parent are you made to feel welcome when you come to nursery? YES / NO
(If you answered no please add details to help us develop, thank you)

3. Did you feel the administration was efficient for the registration paperwork, settling in sessions, billing etc. (if you answered no it would help us to add details, thank you) YES / NO

4. Are you aware how to access our NRN policies? YES / NO

5. Did you find the terms and conditions easy to read? YES / NO
(if you answered no it would help us to improve if you are willing to add details, thank you)

6. Did you feel you had enough information about the nursery and your child's day when they started? (if you answered no it would help us to improve to add details, thank you) YES / NO

7. Do you feel you have enough information about your child's journey through the nursery as he or she gets older? (if no please add what you would like to know?) YES / NO

8. As a current parent do you use the NRN website? YES / NO
(If yes what info do you look at?)

9. Is there any other info you would like to see on the website? Please detail

10. Would you be interested in any other services at NRN? *i.e. more family events, fundraising events, tax credit info, Bring your parent to nursery day (BYPTND) etc.*

11. Would you be interested in a Letters and Sounds information evening? YES / NO

12. Would you be interested in a Preparing your child for school evening(s) ? YES / NO

13. Its always lovely to hear the child's voice too, so if they have told you anything about nursery at home (good and bad) please add it below, thank you.

14. What areas do you feel could be developed at NRN?. AND OR Do you have any suggestions or ideas that we can consider for **future development** of the nursery? *i.e. parking, entry, rooms, outdoors, décor, collection, staff availability, expert advice, paperwork, newsletter, web site, invoicing, weekly menus etc)*

15. What do you like most about New Road Nursery?

16. On the scale below please tick how satisfied you are you with the service you and your child receive at NRN?

Outstanding	Very Good	Good	Satisfied	Poor
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17. Would you be interested in joining the parent group? YES / NO

18. Do you find parents evening helpful? YES / NO
(If you have put no please add what would be helpful to you...)

19. Are you happy with the new digital learning journeys via Tapestry YES / NO
(if no or if you have any questions please add here, thank you)

20. Would you prefer the staff to wear a uniform of some description? YES / NO

21. What is your preferred method of communication about events at the nursery?

Newsletter/Facebook,/e-mail/posters at Nursery/letters home/website/mixture? Other?

Thank you very much for your time, it would be helpful if you could add your name but please feel free to remain anonymous, if you would prefer. Please return to Nursery by Fri 7th Aug thank you.

.....NameDate